

Simon Spencer  
North Star  
Eden Street  
Leyland  
PR25 2FR

23<sup>rd</sup> December 2015

Dear Simon,

**Re: Storm Desmond**

I would like to express my thanks and sincere gratitude to you and all members of your team (Jane, Przemyslaw, Tony, Mark and Matt) who have work tirelessly, selflessly and with dogged determination during the exceptional period following the aftermath of storm Desmond which had a devastating effect on the North region on the 5th and 6th December 2015.

The effects of storm Desmond were almost unprecedented, resulting in wide scale flooding and the loss of power to many thousands of homes and businesses across the region. Despite the adversity you have faced, your responsiveness, team work and commitment went beyond what normally would be expected. Your efforts to maintain the power supplies have been greatly appreciated by Electricity North West and the many house holders and businesses within the North Region who had been so badly affected.

Needless to say the work you have done has been recognised by the company but on a personnel note I would like to thank you for your outstanding contribution under what were the most stressful and challenging of times.

Yours sincerely,



David Hartley  
Chief Operating Officer, Freedom Group